

Trysports Direct

1. Visit our Sheep Street Branch.
2. Telephone for a FREE catalogue on (01869) 253313 and order over the phone with your credit card details.
3. Fax your order direct by dialling (01869) 322835.
4. Mail Order by post: 26 Sheep Street, Bicester, Oxon. OX26 6LG.
5. Phone (01869) 253313 for a quote and order using your quote reference number.
6. E-mail us at sales@trysportsdirect.com

Methods of payment

Full Payment is required on orders of kit under £250. Kit orders above £250 require an initial 50% deposit with the rest to be paid in full on despatch.

Cheques or Postal Orders should be made payable to TRYSPO RTS LIMITED.

By Credit Card. We welcome credit card payments whether by post, telephone or fax, made with Visa, Access or Switch.

Delivery charges

All orders over £250 are free for UK delivery. For all other orders add £4.50 for postage and packaging. Allow 28 days for delivery. For next day delivery add £7.50 for postage and packaging. Orders must be received before 12 noon to ensure despatch. For small items postage and packaging will be charged at cost. Postal charges unfortunately cannot be refunded Delivery time depends on stock availability.

Opening times

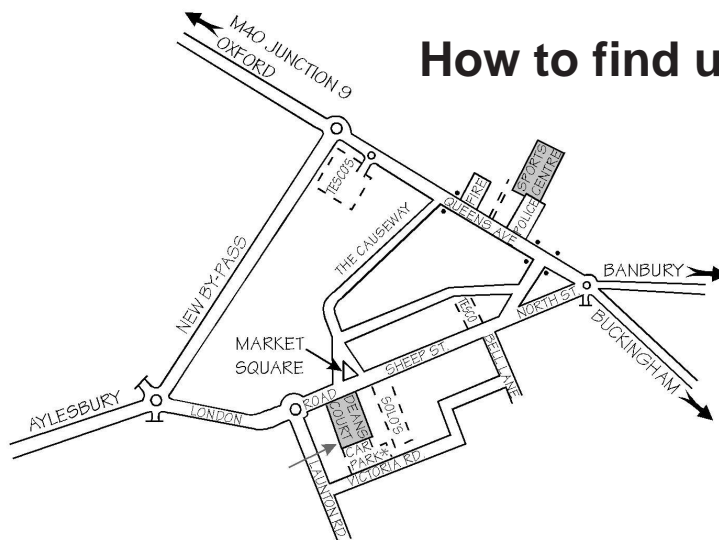
Monday	9.00am - 5.00pm
Tuesday	9.30am - 5.00pm
Wednesday	9.00am - 5.00pm
Thursday	9.00am - 8.00pm
Friday	9.00am - 5.00pm
Saturday	9.00am - 1.00pm
Sunday	CLOSED

Exchanges / Returns

Any goods requiring exchanging for size or colour etc, will be done by return of post, providing they are in an unused condition, and the new goods required are in stock and payment for postage is enclosed. We will, of course exchange goods on a free of charge basis if any incorrect items have been supplied by us. Any goods requiring a refund, will be done in full (less carriage), providing they are 'returned to us in an unused condition within 14 days. Please package the items and enclose a note of explanation with your name, address, telephone number and the date of your receipt to:

**Trysports Ltd, 26 Deans Court,
Bicester, Oxon. OX26 6RD**

How to find us



If you find your way into Victoria Rd, you can park in the car park marked on the map. As you turn into the car park you will see out Trysports Direct Branch dead ahead of you on the first floor and if you walk to the left hand side of the building you will see our door on the right hand side. We are located on the first floor.

Faulty goods

Any obvious faulty or damaged goods will be exchanged, refunded or repaired as necessary with proof of purchase. However, it might be necessary for some returned goods, usually hockey sticks, to be returned to the manufacturer for prior inspection. We will endeavour to provide the fastest possible service, to minimise any inconvenience. Please package the faulty items and enclose a note of explanation with your name, address, daytime telephone number and a copy of your receipt to: Trysports Returns Dept, 26 Deans Court, Bicester, Oxon. OX26 6RD. Please allow 14 - 28 days for this procedure.